



Prevent. Promote. Protect.

LACEY R. WILSON, MPH, RDN
Public Health Director

MICHAEL W. FAULK, M.D.
Chief Medical Officer

PAUL M. WENDEL, JR.
County Executive

Environmental Health Division

FOR IMMEDIATE RELEASE

April 12, 2024

Contact: Natalie Whiteman 716-753-4483

Jessica Wuerstle 716-753-4763

WATER CONSERVATION ORDER ISSUED FOR VILLAGE OF FREDONIA WATER CUSTOMERS

MAYVILLE, N.Y: On behalf of the Village of Fredonia, the Chautauqua County Health Department has issued a water conservation order for all Village of Fredonia water customers, including those that live outside of the Village in the Town of Pomfret, beginning at midnight on Saturday, April 13th until further notice.

The Village of Fredonia will begin water treatment plant maintenance on Monday, April 15th.

What you need to know:

- **Prepare for a potential boil water order**
During the scheduled maintenance, customers will receive water from the plant's water storage tank. If the storage tank is depleted, water will have to come directly from the water treatment plant. The required maintenance will result in high turbidity at the water treatment plant so water leaving the plant will not be adequately disinfected. If this occurs, customers will be notified and ordered to boil water so that it is safe to consume.
- **Prepare and have a supply of water on hand**
Between now and midnight on Saturday, April 13th, residents are encouraged to use the instructions at the end of this notice to safely store their own tap water ahead of time or to purchase bottled water in the event of a boil water order.
- **Conserve water beginning at midnight on Saturday, April 13th and until further notice**
All Village of Fredonia water customers must conserve water so the storage tank can be filled. During this time, use tap water only as it is essential to your daily needs. Do not water lawns, shrubs, plants, etc. Do not wash cars, trucks, trailers, decks, houses, sidewalks, driveways, etc. Use paper plates and utensils to avoid dishwashing. Limit showers and baths. Run washing machines only if necessary and only if there is a full load.
- **Scheduled maintenance begins on Monday, April 15th**
Water customers will receive their water from the storage tank they helped to fill. They must continue to conserve water until the maintenance is complete. This will help to prevent the storage tank from depleting. The maintenance may take multiple days to complete. It is crucial to conserve as much water as possible to avoid a boil order.

How to store safe drinking water:

If you are filling containers with water to store, use food-grade water storage containers. FDA-approved food-grade storage containers will not transfer toxic substances into the water. They can be found at surplus or camping supply stores. Contact the storage container manufacturer if you are not sure whether the container is food-grade. If you are not able to use a food-grade water storage container, be sure the container you choose has a top that can be closed

tightly, is made of durable, unbreakable materials (not glass), and has a narrow neck or opening, if possible, so water can be poured out.

DO NOT USE containers that were previously used to hold liquid or solid toxic chemicals, such as bleach or pesticides.

Clean and sanitize water storage containers before use

Before filling with water, follow these steps to clean and sanitize water storage containers:

1. Wash the storage container with soap and rinse completely with water.
2. Sanitize the container with a solution made by mixing 1 teaspoon of unscented liquid household chlorine bleach in 1 quart (4 cups) of water. Use bleach that contains 5%–9% sodium hypochlorite.
3. Cover the container tightly and shake it well. Make sure the sanitizing bleach solution touches all inside surfaces of the container.
4. Wait at least 30 seconds and then pour the sanitizing solution out of the container.
5. Let the empty container air-dry before use.
6. Pour clean water into the sanitized container and cover it with a tight lid.

For more information, please contact the Village of Fredonia at (716) 679-2307 or the Chautauqua County Health Department at (716) 753-4481. Press releases will be posted on the Chautauqua County website at <https://chqgov.com/news>.

About Chautauqua County Health Department - The Chautauqua County Health Department is the leading Public Health organization in Chautauqua County dedicated to the support of the community's health. The Health Department takes innovative approaches to provide technical assistance to partner organizations, and offers various programs and services in order to help prevent disease, protect the public's health and promote our community's overall health and wellness. For more information visit www.HealthyCHQ.com.

####